

## **Monica L. Coleman**

[mlcleman@memphis.edu](mailto:mlcleman@memphis.edu)

United States Citizen | Willing to Travel

### **EDUCATION**

**Master of Science in Counseling – Rehabilitation Counseling**, anticipated May 2017  
University of Memphis, College of Education and Psychological Research, Memphis, TN

**Bachelor of Science in Psychology with Honors in Major**, Certificate of Corporate Entrepreneurship,  
University of Houston, College of Liberal Arts & Social Sciences, Houston, TX  
Honors Thesis: *Can perceived overqualification serve as a resource for women?*

**Bachelor of Arts in Journalism**, Minor in Business Administration and Marketing  
University of Texas at Arlington, College of Liberal Arts, Arlington, TX

### **RELEVANT PROFESSIONAL EXPERIENCE**

**Program TTA Consultant at Mississippi First, Currently Based in Tunica, MS, USA 2/2016 – present**  
The Program Training and Technical Assistance (TTA) Consultant for Mississippi First's 5-year, CDC-funded initiative to reduce teen pregnancy in the Mississippi Delta works with youth-serving organizations to train their staff on how to make confidential referrals for youth to receive sexual and reproductive health care services at youth-friendly health care providers. Key skills employed include leadership consulting, strategic planning, training and technical assistance, process mapping, staff development, and research and development.

**Leadership Consultant at Project PRESS, Houston, TX, USA, 8/2010-9/2014**  
The Leadership Consultant at Project PRESS, a nonprofit working to combat poverty, illiteracy, and HIV/AIDS epidemic in one of the most impoverished areas of Houston, TX, worked directly with the executives of the nonprofit co-create strategic marketing communication campaigns for an annual event attracting more than 600 attendees and developed contracts, forms and data intake processes to manage data and need analyses for planning future events.

**Analyst at Healthcare Corporation of America, HQed in Nashville, TN, USA 07/2003 - 12/2008**  
The Analyst at Healthcare Corporation of America ensured billing practices were in compliance with federal laws surrounding governmental payors such as Medicaid, Medicare, and Tricare. Key skills employed included the meticulous tasks of account research, analysis, and reconciliation.

### **CLINICAL EXPERIENCE**

**Practicum Student Worker, Addiction Campus/Turning Point, Southaven, MS, USA 8/2016-present**  
Under the supervision of an NCC-certified, licensed professional counselor, the practicum student worker gains valuable clinical experience by first observing licensed professional counselors, case management workers, group facilitators, and nurses as they work together to assess and treat clients with alcohol and other drug addictions. Student worker then applies clinical techniques learned and uses BestNotes EMR/EHR system to document case notes from assessments, individual therapy, group therapy, case management, and other clinical work.

### **TEACHING EXPERIENCE**

**ESL Instructor, Interactive College of Technology, Houston, TX, USA 8/2012-12/2012**

The ESL Instructor at Interactive College of Technology taught English to individuals from other countries looking to learn basic rules of English to obtain employment, care, and other basic needs to be functional and productive in the United States.

**RESEARCH & PRESENTATIONS**

Ragsdale, K., Read-Wahidi, M.R., Reid, A., Feher, E., Miller, S., Burse, N., Coleman, M., Schlanger, K., Mueller, T., Tevendale, H. (August, 2016). *The Focus4Teens Evaluation Project: Developing Theory-Driven YR1 Needs Assessment Tools for the Mississippi Delta*. Poster session, 2016 National Conference on Health Communications, Marketing & Media. Atlanta, GA.

Ratnasingam, P., Coleman, M., Grochett, C., & Spitzmueller, C. (April, 2013). *Examining the supervisor-to-subordinate work withdrawal contagion phenomenon*. Poster session, Society for Industrial Organizational Psychologists, Houston, TX.

Wu, H., Spitzmueller, C., Ratnasingam, P., Kao, K., & Coleman, M. (April, 2013). *Safety first: An investigation of workload, safety priority, and accidents*. Poster session, Society for Industrial Organizational Psychologists, Houston, TX.

Coleman, M. (2012). *Can perceived overqualification serve as a resource for women?*, Senior honors thesis, University of Houston, Houston, TX.

**CERTIFICATIONS**

**Social & Behavior Research**, Collaborative Institutional Training Initiative, March 2016- March 2018  
**Certified Trainer**, Becoming a Responsible Teen HIV/AIDS Evidence-based Curriculum, July 2016-present  
**Community Rehabilitation Provider**, University of Tennessee-Knoxville, Spring 2016-present

**HONORS AND AWARDS**

**Bobby G. Greer Endowed Graduate Fellowship in Rehabilitation Counseling**, U of Memphis, 2016-2017  
**Competitive Travel Award**, Governmental Summit, National Rehabilitation Association, Spring 2016  
**RSA Grant Awardee**, United States Department of Education, January 2015 - present  
**Competitive Travel Award**, The PhD Project Conference, KPMG Foundation, November 2012  
**Competitive Fellowship**, Organizational Science Summer Institute, UNC-Charlotte, May 2012  
**Travel Sponsorship**, Society for Industrial Organizational Psychology, Dr. Spitzmueller, April 2012

**MEMBERSHIPS/AFFILIATIONS**

**Student Representative**, Tennessee School Counseling Association, August 2016-present  
**Student Member**, American Counseling Association, Fall 2016-present  
**Executive Board Member**, Chi Sigma Iota International Honor Society, Spring 2016-present  
**Student Member**, National Rehabilitation Association, Spring 2016-present  
**Member At-Large**, Psi Chi International Honor Society, September 2012